

Kofax Transformation Modules 5.5 Language Packs Technical Notes

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Introduction

This document contains important information that is required to localize your Kofax Transformation Modules 5.5 product for the following languages:

- Brazilian Portuguese
- Czech
- French
- Italian
- Japanese
- Russian
- Polish
- Simplified Chinese
- Spanish
- Swedish

Note These language packs have been certified with the Kofax Transformation Modules 5.5 release and later fix packs as well as service packs. Kofax recommends that you **not** run these language packs under any other release of the Kofax Transformation Modules product.

Please read these technical notes carefully before you install this product.

Important Installation Notes

This section provides information related to installing and uninstalling the language pack for the languages listed in the preceding section.

Prerequisites

To ensure the successful installation of the language pack, you need to do the following:

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- Verify that your Windows installation supports the character set that you need for the language pack you plan to install. For example, if you want to localize the Kofax Transformation Modules 5.5 installation for Simplified Chinese, your Windows operating system must also support Chinese characters.
- Verify that Kofax Capture 8.0 SP4, or 9.0 SP2 and Kofax Transformation Modules 5.5 are installed first before applying this language pack. If necessary, upgrade from an earlier version of Kofax Transformation Modules to version 5.5.
- Close all Kofax Transformation Modules applications and services.

Thin Clients Installation and Language Packs

You can use language resources for Thin Client Correction, Thin Client Validation and Thin Client Verification as long as you install the Thin Clients **before** you install the language packs. If you have installed it in a different order, you must uninstall the language packs, install Thin Clients, and then reinstall the languages packs.

The Thin Clients language packs need to be installed on the Thin Client Server site.

Installing Kofax Transformation Modules After Project Builder and Language Pack Installation

If you install additional Kofax Transformation Modules modules after you have installed Project Builder and language packs those modules cannot be registered correctly. You have to uninstall the language packs first, then run the Kofax Transformation Modules setup to install additional modules, and reinstall the language packs.

Installation

This section provides information related to installing and uninstalling the Kofax Transformation Modules language pack for the languages listed in the preceding section.

Installing Kofax Transformation Modules Language Packs

This section provides a step-by-step procedure for installing the Kofax Transformation Modules 5.5 language pack.

► To install the Kofax Transformation Modules 5.5 language pack

- 1 Download the Kofax Transformation Modules language pack from the Kofax Web site.
- 2 The language pack consists of three different parts that are used to install the language resources for Kofax Transformation Modules and the Thin Clients, the Kofax Search and Matching Server and the Kofax Search and Matching Server Administration for 32-bit operating systems.
 - a If Kofax Transformation Modules and the Thin Clients are installed run **KTM-5.5.0_XX.exe** to launch the installer for the language resources, where XX represents the language code that you want to install.
 - b If Kofax Search and Matching Server and Kofax Search and Matching Server Administration are installed on a 64-bit operating system run **KSMS-5.5.0_XX.exe** to launch the installer for the language resources, where XX represents the language code that you want to install.

Important Kofax highly recommends to use the 64-bit installer (KSMS-5.5.0_XX.exe) only to install the language resources for the Administration tool on a 64-bit operating system; otherwise the language resources may not be installed correctly.

To fix a known issue for the Kofax Search and Matching Server 5.5 installation a Kofax Search and Matching Server fix pack is installed prior to the language pack installation. This fix pack is automatically removed when removing Kofax Search and Matching Server from your computer, but cannot be removed separately.

- c** If Kofax Search and Matching Server Administration is installed on a 32-bit operating system run **KSMSAdmin-5.5.0_XX.exe** to launch the installer for the language resources, where XX represents the language code that you want to install.
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Note If you are using Windows Vista, Windows 7 or Windows Server 2008, you need administrator privileges to start the installer.

- 3** When you are notified that the installation process has been successfully completed, click OK to clear the confirmation message.
- 4** Repeat step 1 through 3 for each client and standalone workstation running Kofax Transformation Modules 5.5.

Configuring Kofax Transformation Modules Language Settings

After you install the language pack, you must configure the necessary language settings in Kofax Transformation Modules to localize the user interface.

Note To configure a language for Thin Clients user interfaces you need to select the language in the settings of your web browser on the client site. Note that only Microsoft Windows Explorer and Mozilla Firefox are supported by Kofax Transformation Modules language packs.

► To configure a language for Kofax Transformation Modules user interfaces

- 1** Launch either Kofax Transformation - Project Builder, Kofax Transformation - Knowledge Base Administration, or a user interactive module such as Kofax Transformation Modules - Validation.
- 2** From the Tools menu, select Select Language.
The Application Language window is displayed.
- 3** From the drop-down list box, select the desired language, and click OK.
Your language selection is saved.
- 4** Restart the application.

You can now run Kofax Transformation Modules with the selected language.

Configuring Kofax Search and Matching Server Language Settings

After you install the Kofax Search and Matching Server language pack, you must configure the language settings for the Kofax Search and Matching Server Administration to localize the user interface.

If you change the language for the user interface the language for logging information is not automatically changed, which means that the logging report is still in English. To change a language for logging you

need to change the `ServerLanguage` registry key for the Kofax Search and Matching Server and Load Balancer services and restart the services so that the new settings are applied.

► **To configure a language for the Kofax Search and Matching Server Administration user interface**

- 1 Launch the Kofax Search and Matching Server Administration (32-bit or 64-bit).
- 2 From the Tools menu, select Select Language.
The Application Language window is displayed.
- 3 From the drop-down list box, select the desired language, and click OK.
Your language selection is saved.
- 4 Restart the application.

► **To define a logging report language**

- 1 From the command line, type “regedit” to start the Registry Key Editor.
- 2 Navigate to
`HKEY_LOCAL_MACHINE\SOFTWARE\Kofax\SearchMatchingServer\5.5\Default`
and change the `ServerLanguage` key to the corresponding language code (for example, “it” or “pt-BR”).
- 3 Navigate to
`HKEY_LOCAL_MACHINE\SOFTWARE\Kofax\SearchMatchingServer\5.5\LoadBalancer`
and change the `ServerLanguage` key to the corresponding language code (for example, “it” or “pt-BR”).
- 4 Exit the registry editor and restart the Kofax Search and Matching Server service or Load Balancer service so that the changes take effect.

Uninstalling Kofax Transformation Modules Language Packs

You can uninstall the language pack using the Add or Remove Programs utility (or, on a Windows Vista, Windows 7 or Windows 2008 Server, the Programs and Features utility).

► **To uninstall the Kofax Transformation Modules 5.5 language pack**

- 1 Close all Kofax Transformation Modules and Kofax Search and Matching Server applications and services.
- 2 To open Add or Remove Programs, click Start, click Control Panel, and then double-click Add or Remove Programs. For Windows Vista, Windows 7 or Windows 2008 Server, select Programs and Features.
The Add or Remove Programs window is displayed.
- 3 Select the Show updates check box. For Windows Vista, Windows 7 and Windows 2008 Server, select View installed updates.
- 4 Depending on the installed product perform the following steps.
 - a Optionally, select the Kofax Transformation Modules 5.5 Language Pack, and click Remove.

- b** Optionally, select the Language Pack For Kofax Search and Matching Server 5.5, and click Remove.
- c** Optionally, select the Language Pack For Kofax Search and Matching Server Administration (32-bit) 5.5, and click Remove.

Known Issues

This section contains information about known problems and, if available, useful workarounds for Kofax Transformation Modules 5.5 language packs.

Cannot Add or Remove Countries in Project Builder for Several Language Packs

When using Project Builder for Polish, Japanese, Russian, Italian, French, Spanish, Czech and Portuguese application language the labels to add or remove a country on the Project Settings - Country Settings tab are truncated or not available.

Workaround: In order to add a new or remove an existing country you need to switch the application language, for example to English, reopen Project Builder and on the Project Settings - Country Settings tab add or remove the countries as needed. Then you can switch back to the other language. (SPR00089949)

Installing 32-Bit Kofax Search and Matching Server Administration on a 64-Bit Operating System Causes an Error

When you install Kofax Search and Matching Server Administration language pack using the 32-bit installer (KSMSAdmin-5.5.0_XX.exe) on a 64-bit operating system the installation causes an error and the installed language pack cannot be selected as application language. (SPR00090437)

Workaround: On a 64-bit operating system run the 64-bit Kofax Search and Matching Server language pack installer (KSMS-5.5.0_XX.exe) and select Administration from the “Custom Setup” step.

Missing Translation for Some Buttons in Project Builder Test Validation

When you change the application language a few menu items in Project Builder Test Validation on the Add or Remove Buttons menu are displayed in English instead of the selected language. (SPR00068929, SPR00068930)

Incorrectly Displaying Layout Classifier and Adaptive Feature Classifier Properties Windows for Russian Language Pack on an English Operating System

If you have selected the Russian language on an English operating system, the labels of the Layout and Adaptive Feature Classifier Properties windows are displayed incorrectly, for example some labels are cut off and tooltips are not displayed. (SPR00034189)

Workaround: If you install the complex font in the regional settings of the Windows control panel, then most of the labels in the windows are displayed correctly, but two option buttons are still cut off and the tooltips are not working.

Incorrect Characters for Russian, Japanese and Simplified Chinese in Help Files

The characters on the Index tab are not displayed correctly for Russian, Japanese and Simplified Chinese language. In addition, the Search tab does not work correctly and returns search results for ANSI characters only. (SPR00069918)