



# Kofax Capture Cleanup Utility

(For use with Kofax's Capture products)

## Kofax Capture Cleanup Utility ReadMe

Date	February 03, 2012
Applies To	Kofax Capture 8.0, 9.0, 10.0 Ascent Capture 7.x
Summary	This document provides an overview of the Kofax Capture Cleanup Utility.
Revision	2.0



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Except as set forth in Section 9, Kofax's liability to you will in no event, whether in contract, tort (including negligence) or otherwise, exceed the fees You actually paid to Kofax pursuant to this Agreement.

**11. Equitable Remedies.** You agree that a material breach of this Agreement adversely affecting Kofax's proprietary rights in the Software or other confidential materials provided hereunder would cause irreparable injury to Kofax for which monetary damages would not be an adequate remedy and, therefore, that Kofax shall be entitled to equitable relief (e.g. injunction) in addition to any remedies it may have hereunder or at law.

**12. Assignment.** You may not assign this Agreement or any of the rights granted hereunder without the prior written approval of Kofax.

**13. Notices.** All notices under this Agreement shall be in writing, shall reference this Agreement, and shall be deemed given: 1) when delivered personally; 2) when sent by confirmed facsimile transmission; 3) five days after having been sent by

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registered or certified mail, return receipt requested; or 4) one day after deposit with a commercial overnight carrier, with written verification of receipt.

**14. Waiver/Severability.** Failure by either of us to enforce any provision of this Agreement shall not be deemed a waiver of future enforcement of that or any other provision. Similarly, the provision of any accommodation exceeding the requirements of this Agreement shall not constitute a waiver of any provision hereof, nor shall it be construed to establish a course of dealing contrary to the express terms hereof. If any provision of this Agreement shall be adjudged by a court of competent jurisdiction to be unenforceable, that provision shall be limited or eliminated to the minimum extent necessary so that this Agreement shall otherwise remain in full force and effect.

**15. Resolution of Disputes.** In the event of any dispute arising out of or relating to this Agreement, we shall attempt in good faith to resolve such dispute through informal means, including timely escalation of the dispute to senior management having full settlement authority. If the dispute is not resolved as a result of these efforts, the matter will be submitted to final and binding arbitration under the rules of the American Arbitration Association. We agree to cooperate in selecting an arbitrator and in scheduling the arbitration proceedings. Arbitration proceedings will be conducted by one arbitrator in the English language, applying the substantive state and federal laws of and for California, excluding its laws

pertaining to "conflict of law". We specifically agree that that body of law known as the United Nations Convention on the International Sale of Goods shall not apply to this Agreement. The site of any proceedings shall be Orange County, California. The provisions of this section and any resulting award may be enforced by any court of competent jurisdiction. The prevailing party in any arbitration shall be entitled to an award of all costs, fees and reasonable expenses, including attorneys' fees, incurred as a result of the arbitration or any action to enforce the arbitration award. Punitive damages may not be awarded in connection with any arbitration proceeding arising out of or relating to this Agreement.

**16. Force Majeure.** Neither party to this Agreement shall be liable for non-performance to the extent that such non-performance is caused by events or conditions beyond that party's control, provided such party promptly notifies the other thereof and makes reasonable efforts to perform.

**17. Complete Agreement.** This Agreement, including all attachments, constitutes the entire agreement between the parties with respect to the subject matter hereof. It supersedes and replaces all prior or contemporaneous understandings or agreements, written or oral, regarding such subject matter, and it shall supersede any and all conflicting provisions of any order document(s) between the parties. This Agreement may be modified, amended or waived only by a written instrument signed by duly authorized representatives of both parties.

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(For use with Kofax's Capture products)

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### Kofax Capture Cleanup Utility Overview

If a Capture installation or uninstallation does not complete successfully, the system may have residual files, Registry Keys, and services that need to be removed in order to install Kofax Capture in the future. The Kofax Capture Cleanup Utility searches for and displays these residual files and provides the user the option to remove them.

**IMPORTANT: This utility is for use after all normal uninstallation procedures have been followed.**

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### *Features*

- Searches for remaining Capture files and Registry Keys
- Displays paths to files needing deletion
- Deletes Capture files and Registry Keys upon request
- Logs success of deletion to user-specified location

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### *Before Using Kofax Capture Cleanup Utility*

Prior to running the Kofax Capture Cleanup Utility, do the following.

- Stop all Capture Services, including any Capture modules running as a Service, such as Recognition Server, Release, etc.

If the machine running Capture is a Server installation running the Standard database instance, stop the appropriate Capture Release's Service, described in the table below.

Capture Release	Standard Database Instance Service
Ascent Capture 7.x	MSSQL\$ASCENTCAPTURE
Kofax Capture 8.0	SQL SERVER (ASCENTCAPTURE)
Kofax Capture 9.0	SQL SERVER (ASCENTCAPTURE)
Kofax Capture 10.0	SQL SERVER (KOFAXCAP2008R2)

If these services are not stopped, the Kofax Capture Cleanup Utility will display which services need to be stopped in order to continue and will open the Services Control Panel.

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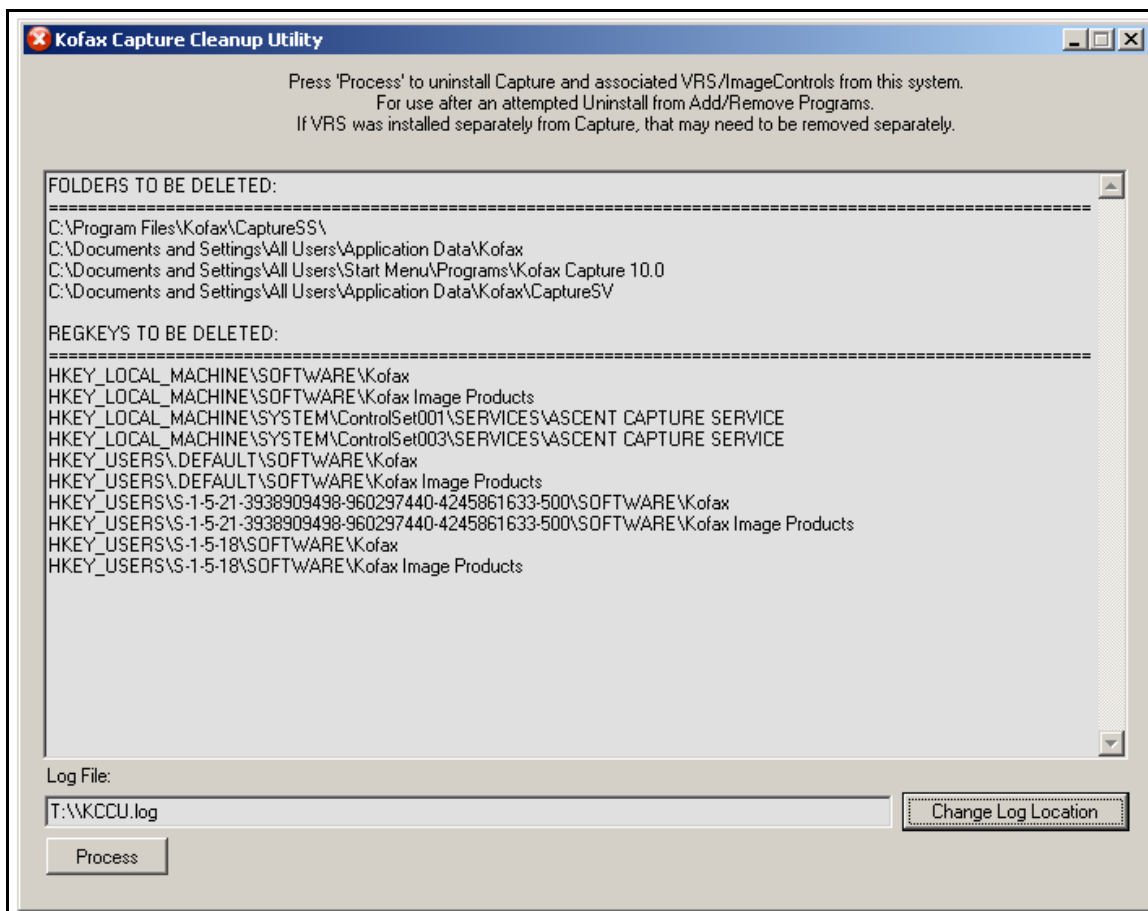
### *Installation*

The Kofax Capture Cleanup Utility does not require any formal installation. Run the *KofaxCaptureCleanupUtility.exe* executable from any location on the system needing Capture removal.

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### Using Kofax Capture Cleanup Utility

The interface for the Kofax Capture Cleanup Utility enables the user to see the folders and Registry Keys recommended for removal and to change the log file location (see below)



- *Change Log Location* allows users to select the folder where the KCCU.log file will be generated
- The Process button will attempt to delete all folders and Registry Keys displayed in the window above it.
  - If the Standard database instance has not been uninstalled via Add/Remove Programs, the program will display a message and open Add/Remove Programs.
- Once the Kofax Capture Cleanup Utility processes the files and Registry Keys, the contents of the log file will be written to the log file path.
- When finished, the Kofax Capture Cleanup Utility can be reloaded to verify that all folders, files and Registry Keys have been removed.